



## Oregon's Health CO-OP

December 30, 2016

RE: Claims payment information

Dear Oregon's Health CO-OP Member:

On July 11, 2016, Oregon's Health CO-OP (OHC) was determined to be insolvent and was ordered into receivership by the Marion County Circuit Court. The last day of coverage for all OHC members was July 31, 2016.

OHC records show that you have one or more outstanding claims with the company that have yet to be paid. Payments for claims with dates of service from July 11-31, 2016, are being paid 100 percent of what records show is owed to you by OHC.

### **Why did the CO-OP close so suddenly?**

As a startup insurer with limited access to capital, OHC (like other CO-OPs throughout the country) was particularly vulnerable to sudden losses. OHC expected to receive large payments from federal programs designed to offset insurer losses in the individual market. These programs either did not pay as expected, or the CO-OPs projections were inaccurate. During May and June of 2016 OHC's losses worsened, and the state, which had been closely monitoring OHC, stepped in to protect the interests of claimants.

**For more information, visit:**

[www.ohcoop.org](http://www.ohcoop.org)

<http://dfr.oregon.gov/business/resources/Pages/co-op.aspx>

Sincerely,

A handwritten signature in black ink, appearing to read "Jan Moenck".

Jan Moenck  
Special Deputy Receiver