

Proof of Claim FAQs

Oregon's Health CO-OP (OHC)

Updated October 16, 2017

Post Bar Date and Proof of Claim (POC) Distribution Process

If I missed the September 30, 2017 deadline for mailing my POC can I still submit my claim against the estate?

Yes, you can still submit your POC, however, POC's mailed after September 30, 2017 filing deadline will fall to the lowest position in the Preference of Claims (order of payment) according to ORS 734-360, and it is anticipated that the assets of OHC will not be sufficient to make a distribution to any claims in that category.

Email customersupport@ohcoop.org to request a form be sent to you.

When will I know the amount/value assigned to my claim?

Per the Court Order signed on May 2, 2017, the Receiver will file periodic reports with the Court advising of the claims that have been assigned a value. Once the Court issues an Order approving the values assigned, the Receiver will mail Notices of Determination advising of the value and claim priority assigned to the claim. Two claim reports have already been filed (May 14th and August 15th) a third claim report will be filed by December 31, 2017 and Notices of Determination mailed in January 2018.

What if I don't agree with the amount/value assigned to my claim?

A claimant will have until the date specified in their Notice of Determination to file an objection to the amount/value. Instructions on how to file an objection will be provided with the Notice of Determination.

What if I have other questions?

For questions not addressed in this FAQ, please send an email to: customersupport@ohcoop.org.

General Q&A

I received a Proof of Claim (POC) form. What is it and what do I have to do?

OHC is in liquidation. The POC is required to establish your claim in the estate if OHC still owes you money. Your Proof of Claim form must be properly completed and postmarked no later than September 30, 2017 by 11:59:59 p.m. (Pacific Daylight Time) and mailed to the address on the back of the POC form. If you are not owed any money by OHC, you do not have to file the form.

If you do not have all of your documentation ready to send, you can submit the form without the documentation to establish your claim and submit the supports at a later date, but before September 30, 2017. You must keep us apprised of any address changes. Address changes can be sent to customersupport@ohcoop.org with "Address Change" in the subject line. If applicable, please also provide an updated W9 form with your address change.

What if I already submitted my POC form but need to make a change/add additional information?

You can send additional information you would like to have considered to the address listed on the back of the POC form. This information must be sent before September 30, 2017.

Where can I get additional information about the liquidation proceedings?

Please visit <https://www.ohcoop.org/> for information about the receivership and liquidation, including court documents, important deadlines and procedural information.

How do I check on the status of my POC?

If you would like to confirm that your POC has been received you can email customersupport@ohcoop.org.

Q&A for Completing the POC Form

What is a contingent or unliquidated claim?

A contingent claim is one in which there is a 'triggering event' or some condition precedent for the claim to exist. An example of a contingent claim would be a situation where the liquidated company was the principal debtor on a loan and the claimant is the co-signer; in this scenario, the "triggering event" is the liquidation, and the claimant could file a claim for amounts for which they are now liable.

An unliquidated claim is a claim in which the exact amount of the claim has not been determined. An example of an unliquidated claim is an ongoing lawsuit where the plaintiff's attorney has taken the case on contingency. The amount of attorney fees is unknown, but the claim does exist.

Do I need to submit a W9?

If you are a business entity or a self-employed contractor who provided services to OHC, you must submit a W9. Any payment to you from this proof of claim is contingent upon a current W9 being on file.

If you are not a business entity you do not need to submit a W9.

Q&A for Providers

I'm a medical provider who rendered care to a member and have unpaid claims. Do I use the POC to file my claims?

Yes, your POC form must be properly completed and postmarked no later than September 30, 2017 by 11:59:59 p.m. (Pacific Daylight Time) and mailed to the address on the back of the POC form in order to establish a claim against the estate of OHC. A detailed itemization of the unpaid claims must be submitted with this form. Do not include the actual medical claims with this form; the medical claims must be submitted via the normal established claim filing procedure.

Is a POC required for each claim or can multiple claims be on one POC?

No, a separate POC is not needed for each medical claim. Providers should attach a detailed itemization of the unpaid claims and submit with one POC form. **NOTE:** Do not include the actual medical claims with the form, the medical claims must be submitted via the normal established claim filing procedure. Deadline for submitting claims is September 30, 2017.

What qualifies as a detailed itemization of unpaid claims?

1. Copies of the Explanation of Payment (EOP) you have received from OHC. Indicate the total you believe is owed to you.
2. For claims you have not yet received an EOP from OHC, provide a list (excel format preferred) indicating the original billed amount, claim # (if known), provider name, policy #, patient name, patient date of birth, date of service & procedure code (CPT). [Click here for a template.](#)

If you do not have all your POC documentation ready now, we suggest you submit the form without the documentation to establish your claim. You will need to submit the supporting documentation by no later than September 30, 2017.

If we do not agree with how a claim was processed do we still have the right to file an Appeal or request for Claim Reconsideration?

No. the absolute bar date of September 30, 2017 has passed and we are no longer able to accept any appeals or claim reconsiderations. As part of the Proof of Claim process, you will have the opportunity to object to the amount/value. If you submitted a Proof of Claim form, you will be mailed a Notice of Determination in January 2018 of the amount/value and the deadline for filing your objection.