



Oregon's Health CO-OP

September 1, 2016

Oregon's Health CO-OP
PO Box 40087
Portland OR 97240

Update regarding claims payment:

ALL CLAIMS MUST BE SUBMITTED ON OR BEFORE OCTOBER 31, 2016

We write to inform you that any outstanding claims for Oregon's Health CO-OP members must be postmarked on or BEFORE October 31, 2016 to be considered for payment. **Claims will be reviewed in the order received.**

Oregon's Health CO-OP (OHC) was determined to be insolvent and ordered into rehabilitation by the Marion County Circuit Court on July 11, 2016 (State v. OHC; Case number 16CV22052). Under the terms of the rehabilitation plan approved by the Court, claims for medical services with services dates on or after July 11, 2016 will be paid at 100% of the contracted rates. Claims for medical services with service dates prior to July 11, 2016, will receive an initial payment of the contracted rates. The Receiver may make one or more additional payments based on the available assets. The Receiver is currently in the process of determining an appropriate percentage for the initial payment. Copies of the Rehabilitation Order and Rehabilitation Plan are available on OHC's website at <http://www.ohcoop.org/>.

Court ordered Claims payment schedule as outlined in Case # 16CV22052 rehabilitation plan section II part D 16

Claims with Date of Service from July 11th – 31st will be paid at 100% of contracted rates.

Claims with Date of Service of July 10th and earlier: The Receiver intends to pay a partial payment. Additional payments will potentially be made dependent on the money available. Please refer to the following for more information and a copy of the order. <http://dfr.oregon.gov/public-resources/Pages/co-op-providers.aspx>

How do I file a claims reimbursement?

Claims reimbursement forms can be found at our website at <http://www.ohcoop.org/get-answers/forms-resources/> or at the following:

<https://www.ohcoop.org/wp-content/uploads/Member-Reimbursement-Medical.pdf>

If you have not gotten other coverage, help is available.

- Call the Oregon Health Insurance Marketplace to learn more about your options at 1-855-268-3767 (toll-free) or email info.marketplace@oregon.gov.
- Get help from a local insurance agent or community partner at <http://healthcare.oregon.gov/Pages/get-help.aspx>. Call HealthCare.gov at 1-800-318-2596 (toll-free) to request a reasonable accommodation at no cost to you if you have a disability.

What if I paid my August premium payment already or have paid for the entire year?

August forward premiums refunds were mailed August 29th. Checks were mailed to members at the address on file.

What if I set up autopay with my bank?

Please contact your bank to assure no further payments are made directly to Oregon's Health CO-OP via ACH or monthly electronic billing, unless you have outstanding premium balances.

Getting help in other language

Si tiene cobertura de seguro de salud a través de Oregon Health CO-OP, usted necesita encontrar nueva cobertura lo más pronto posible. Su plan de seguro de salud terminará el domingo, 31 de julio del 2016. Para asistencia por favor póngase en contacto con el 1-855-268-3767.

Если вы имеете медицинское страхование через Oregon Health Insurance Marketplace (Орегонский рынок медицинского страхования), вам необходимо как можно быстрее найти новое покрытие. Ваш план заканчивается 31 июля 2016 года. Если вам нужна помощь, пожалуйста, звоните по телефону 1-855-268-3767.